

Call for contribution of expertise

CERN invites collaborating institutes and universities to contribute the expertise of their qualified employees to the activity described below.

Start date: 1/2/2020 *Duration:* One year, possible extension to a maximum of up to three years.

Project/Activity: IT application specialist and support engineer

Detailed description of Activity:

As a member of the team of application support specialists in the Asset & Maintenance Management Service at CERN, you will:

- provide support and assistance for the different applications included in CERN's Enterprise Asset Management Platform. The support will be in the form of support tickets or in-person meetings.
- manage application implementation projects for multiple equipment groups and services where the goal is to manage CERN's physical assets throughout their complete lifecycles, include manufacturing follow-up, installation and commissioning as well as the operation and maintenance phases.
- configure applications according to expressed user needs and ensuring that CERN standards and quality assurance rules are followed.
- participate in the common effort of documenting our tools and processes and occasionally provide user trainings.

Profile: Engineer in Computer Science or in Industrial/Mechanical Engineering with strong IT skills. Strong communication skills and a genuine interest in working with people is must and experience in using enterprise applications such as ERPs or EAMs would be a plus. Knowledge of relational databases and SQL would also be an asset.

Specific details:

Good working knowledge of either English or French is required.

Status at CERN: Associated Member of the Personnel (Project Associate).

Conditions in accordance with CERN's Staff Rules and Regulations and Administrative Circular No. 11. Subsistence allowance is payable by CERN to cover the additional cost arising from the individual's (and, as applicable, their family's) stay in the local area while performing activities at CERN.

Option: Collaborating institutes and universities can propose to support the activity of the qualified employees participating in this "Call for contribution of expertise" with students or other employees. Their status and Subsistence allowance when applicable will be adapted to their relation with their institutions

Contact person: **Victor M. González**

Reference: 2019_Q3_026